Keystone Learning Services - NEKESC Technical Support Dept.

620 E. Woodson, PO Box 320 • Lecompton, Kansas 66050 • (785) 550-7803 phone

Daniel Hinrichsen

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daniel@keystonlearning.org

Equipment Repair Request Form

Steps for Requesting Service: 1) Call the Lecompton Office, by 3:00pm Tuesday, if possible, and give the following information: •District Name and which ZONE school equipment will be at: Contact Person's Name •Equipment to be repaired. Complete this form and make a copy for your records. Then attach form securely to the 2) equipment to be repaired. 3) A driver will be scheduled to pick up the equipment at the zone school site on Wednesday. Use one form for each piece of equipment. 5) Equipment will be delivered to ZONE Drop School when repaired. Check the equipment as soon as it is returned. There is a 30 day warranty from the completion repair date. 7) Call the Lecompton Office if you have any questions. Date Pick Up Date Phone # Pick Up Site **Contact Person** IF PASSWORD PROTECTED, EITHER DISABLE OR SUPPLY PASSWORD ON FORM. Has computer been backed up? Yes No PASSWORD _ Item to be Repaired (one per form) **Equipment Serial Number**

MAKE ADDITIONAL COPIES OF THIS FORM AS NEEDED.

Description of Problem(s) with Equipment: Attach sample of printing problems on Printers